

Customer Testimonials Kingsway Service

**KINGSWAY
TECHNOLOGY** 

Kingsway Technology are Authorised Service Providers for both Fuji Xerox Printers and Samsung Printers and MFD's. On each repair we must leave a customer satisfaction form. Here is some of the feedback from those forms:

Didn't know we offered this service.
Thanks for your support.
Excellent Prompt Service.
Rodney's attention to detail & consideration of our busy time was very much appreciated
Excellent service & the technician was very helpful and professional.
Excellent service & also very helpful relating to advice.
I was very happy with the onsite service and the response time was very quick. Very pleased with the help when logging the call. Overall Extremely happy with service.
Rodney was lovely and very helpful. Thank you :)
Thanks for all of the great support and assistance throughout the year, happy holidays.
10 out of 10
The most prompt service we have had.
Cannot ask for more. Many thanks.
Extremely Helpful and Friendly, wish more technicians were as good.
Very cheerful engineer, A credit to your business.
Rodney was very friendly to our dog. She loved him as well.
Better than last time, last time it took 2 weeks for someone to turn up
Rodney was warm and friendly.
Mr Bell is Excellent
Look forward to seeing Rodney back here again (and Mike) :)
I found Rodney to be very pleasant and courteous. Thanks again.
Very happy with the quick service and explanation of the problem
Rodney is a pleasure to work with
Rodney is very friendly and good at his job.
Rodney was exceptionally courteous and thorough.
Rodney was lovely to deal with, very nice and personable. Very good customer service.
Very friendly polite well presented Technician.
Excellent Service, keep up the good work. Need some help with colour matching.
I am generally happy with the service you provide. I appreciate the same day service
We only know Kingsway
Very helpful
Keep up the good work.
Rodney was great and helpful, very happy with his services.
Keep up the good work.
Rodney outshines any technician we have had to our site.
Overall good service, quick response.
Very appreciative of the prompt courteous response. And in fixing the problem.
KW staff have on all occasions provided outstanding service.
Best repair man we have ever had.
Always great service, no complaints at all
Service was good.
Engineer was very good, timely, communicated well, very happy with service.
Thanks Rodney.
Thanks Rodney !
Mr Bell was most courteous and polite
Rodney is always very friendly !
Excellent Customer Service
Very helpful and courteous
Always a great service from Kingsway, cheers guys.
The service provider was spot on as always
3 ticks on better than other organisations
John is always fantastic to deal with. Rod is always friendly and helpful. All the staff at Kingsway are always polite and willing to assist.
Very happy dealing with Kingsway

FUJI XEROX 



SAMSUNG

